Job Role: Remote Infrastructure Management

- Provide Technical solutions to the external customers
- Awareness of basic networking concepts and technologies.
- Proficient in network connectivity troubleshooting, TCP/IP, Dial-up, Token Ring, Ethernet, LAN/WAN
- Understanding of operating systems, Windows 2000/NT/XP, configuration options and Troubleshooting
- Browser Support - Internet Explorer
- Ability to identify basic hardware parts and aware of basic hardware concepts
- User level familiarity with at least one e-mail client - Outlook, Notes etc.
- Skilled in commercially standard software applications and major desktop operating systems.

**This role is NOT into BPO domain.**

Date of Interviews: 14th May, 2012

Job Location: Bangalore, Hyderabad

Shift: Yes (Should be Flexible)

General Skills and Criteria

- Must have good communication skills
- Must have basic knowledge on Computer Hardware and Networking concepts
- Must be willing to work in Shifts

Eligibility Criteria: Any Graduate, Any Post Graduates, Diploma Holders

Percentage: 55% or 5.5 CGPA (aggregate of all semesters) - Percentage aggregate considered only for the highest degree pursued. Must not have any backlog at the time of IBM process on campus.

Year of passing: 2012 ONLY. 2010 and 2011 batches can also participate.

Process of Selection

- Group Discussion
- Technical Interviews
- Communication Assessment

Mandatory documents to be carried for the interview:

- Candidate profile